

SheepMedical USA

Product Warranty

Warranty for Products Sold by SheepMedical USA

All products sold by SheepMedical USA, whether manufactured by SheepMedical USA or not, are warranted to be free of defects in material and workmanship for ninety (90) days from date of delivery. SheepMedical USA's sole responsibility will be, at its option, to replace, repair or credit the purchase price of a product or component in the event of a defect. SheepMedical USA's aligners and expanders are designed, manufactured and warranted for single use only. Misuse, abuse or failure to properly care for the products will void warranty claims.

Subject to the provisions above, SheepMedical USA warrants for customized components of a dental appliance only the fit of the customized component to the geometry of the dentition represented by the impressions or intra-oral scan made; provided, however, that the licensed doctor of record needs to approve the appropriateness of all components of the orthodontic appliance, and of the appliance as a whole, before installation and takes the full medical responsibility by installing the appliance in the course of treatment.

Except as expressly provided above, there are no warranties on SheepMedical USA products, express or implied, including warranties with respect to description, quality, merchantability or fitness for a particular purpose.

Purchaser assumes all risk and liability resulting from the use of SheepMedical USA products, whether used separately or in combination with other products of SheepMedical USA and other products. The liability of SheepMedical USA for any claim shall not exceed the purchase price of the products that are the basis of such claim. In no event will SheepMedical USA be liable for any incidental or consequential damages arising out of use or performance of SheepMedical USA products.

NOTHING HEREIN SHALL BE CONSTRUED TO IMPLY OR REQUIRE THAT SHEEPMEDICAL USA OR ITS MANUFACTURER(S) WILL BE RESPONSIBLE FOR, OR INCUR ANY LIABILITY FOR, ANY TREATMENT RESULTS OR MEDICAL SIDE EFFECTS OF ORTHODONTIC TREATMENT RELATED TO THE USE OF SHEEPMEDICAL USA'S PRODUCTS IN THE COURSE OF, AT THE END OF, OR AFTER FINISHED TREATMENT.

Custom-made products or products produced on special order are not returnable. SheepMedical USA's other products that are not defective in material or workmanship may be returned at Customer's expense for full credit within sixty (60) days of shipment. All returned products must meet the following conditions: (i) products must be unused, in the original, unopened package and in re-saleable condition, (ii) products must be packaged so as to arrive at SheepMedical USA facility undamaged, (iii) products must be shipped prepaid and insured for full invoice value, (iv) products must be of current design, and (v) a copy of the original invoice accompanies the products along with a note explaining the reason for the return. At SheepMedical USA's option, SheepMedical USA may accept returned products 60 days after the date of shipment, which will be subject to a 20% restocking charge. SheepMedical USA's evaluation of the condition of products and count are final. When returning all or part of an order, please enclose a copy of the invoice and return FedEx, UPS or insured mail to: SheepMedical USA, 4514 Cole Ave, Suite 600, Dallas, TX 75205, U.S.A.

In addition to the terms and conditions set forth herein, this Product Warranty is subject to SheepMedical USA's Terms and Conditions of Sale which shall be deemed incorporated herein for all purposes.